



2018 Press Ganey Guardian of Excellence Award Winner
2017 Hospital Quality Institute Award Winner

SOUTHERN MONO HEALTH CARE DISTRICT BOARD OF DIRECTORS SPECIAL MEETING MINUTES

Date: November 22, 2019

Place: Mammoth Hospital Administration Conference Rooms A & B
85 Sierra Park Road
Mammoth Lakes, CA 93546

I. CALL TO ORDER

The meeting was called to order at 9:04 a.m.

II. PLEDGE ALLEGIANCE TO THE FLAG AND READING OF THE SMHD VISION, MISSION AND VALUES

The meeting opened with the Pledge of Allegiance to the Flag and the reading of the SMHD Mission, Vision & Values lead by Laurey Carlson.

III. PUBLIC COMMENTS

There were no public comments.

IV. NEW BUSINESS

1. Annual Board of Directors Self-Assessment

The Board reviewed the “2019 Board Self-Assessment Results” that had been prepared by Via Healthcare Consulting.

- The Board reviewed page 4 of the report “Key Themes and Findings” and identified the following goals:
 - Be more structured in requests and directives given to management in order to keep track of the requests. Proposed language to be used: “Does anyone object to...” The Board will seek staff input on the resources and time needed to fulfill the request.
 - Add to the scope of the Physician Compensation Committee the oversight of Physician Recruitment and Retention.
 - Committee to meet quarterly.
 - Tom Parker to work on charter.

Mammoth Hospital

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- The board discussed a list of possible members of the medical staff to serve on the committee.
 - Have program profiles created with presentations to the Board to aid in strategic discussions and decisions. These profiles are to include: Performance on safety and quality metrics, volume trends, financials, description of how the program fulfills the mission, identification of other organizations in the region that provide similar services, staffing profile to include recruitment and retention, and marketing activities. Hospital staff working in the area would be invited to attend during the presentation and discussion.
 - Have the second public comment occur at the end of Board meetings.
- The Board reviewed the specific statements on page 12: “Highest Rated Statements Across All Sections” and page 13: “Lowest Rated Statements Across All Sections” and commented that issues are being taken seriously by management and our culture is improving.

V. FUTURE BUSINESS

The next regular meeting will take place on Thursday, December 19, 2019 at 8:00 a.m. in Conference Rooms A & B at Mammoth Hospital.

ADJOURN

There being no further business, the meeting adjourned at 11:00 a.m.