



2022 Press Ganey Guardian of Excellence Award Winner  
2022 Press Ganey Pinnacle of Excellence Award Winner

## SOUTHERN MONO HEALTHCARE DISTRICT FEBRUARY 2023 STRATEGIC PLANNING CONFERENCE AGENDA

NOTICE IS HEREBY GIVEN that the Board of Directors of Southern Mono Healthcare District will convene at its regular monthly board meeting at the location and on the date and time set forth below.

Pursuant to the current State of Emergency declared by the Governor and Executive Order N-29-20, this meeting will occur and be held via teleconferencing. The meeting will be accessible telephonically to all members of the public seeking to observe and to address the Board of Directors, including giving public comment. To access the meeting, the District has set up a virtual meeting on Microsoft Teams, as well as a call-in number:

[Click here to join the meeting](#)

Meeting ID: 225 779 176 532

Passcode: wQKcNi

[Download Teams](#) | [Join on the web](#)

**Or call in (audio only)**

+1 619-614-6679

Phone Conference ID: 709 218 523#

In compliance with the Americans with Disabilities Act (ADA), if you need special assistance to attend this meeting via telephone, please contact the District Board Administrative Assistant at Mammoth Hospital by telephoning 760.924.4114. Prompt notification prior to the meeting will enable the District to make reasonable arrangements to assist with accessibility to this meeting.

**Date:** February 16, 2023

**Location:** The Village Lodge, Emerald Room  
1111 Forest Trail, Mammoth Lakes, CA 93546  
Teams

**Time:** 7:00 a.m. Doors Open  
7:30 a.m. Breakfast  
8:00 a.m. Strategic Planning Conference

### I. CALL TO ORDER

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Mammoth Hospital

P.O. Box 660 | 85 Sierra Park Road | Mammoth Lakes, CA 93546 | 760.924.4114 | Fax 760.924.4104

[www.mammothhospital.com](http://www.mammothhospital.com)

**METICULOUS CARE \* MEMORABLE PEOPLE \* MAJESTIC LOCATION**

**II. PLEDGE ALLEGIANCE TO THE FLAG AND READING OF THE SMHD VISION, MISSION AND VALUES**

**III. PUBLIC COMMENTS**

**IV. STRATEGIC PLANNING CONFERENCE, FACILITATED BY JEFFREY MOSER AND CORY JONES, SG2 CONSULTANTS**

8:00-8:45	Update on Current Strategic Plan Status – Tom Parker, CEO
8:45-9:15	Community Health Needs Assessment, Caitlin Crunk, CNO
9:15-10:15	Industry Overview [Part 1], Jeff Moser, Sg2 Key Focus- Strategic Focus Areas Part 1
10:15- 10:30	Break
10:30- 11:30	Industry Overview [Part 2], Jeff Moser and Cory Jones, Sg2 Key Focus- Strategic Focus Areas Part 2
11:30-12:00	Lunch
12:00-1:30	Break Out Session #1: Strategic Focus Statements Key Focus: Each group will identify up to 4 strategies in their assigned Strategic Focus Area and optionally up to two strategies in another strategic focus area(s) [maximum total of six] <ul style="list-style-type: none"><li>• High reliability and quality outcome</li><li>• Growth and capacity</li><li>• Financial viability</li><li>• Customer experience and relationships</li><li>• Population health and wellness</li><li>• Physician and staff retention</li></ul>
1:30-3:00:	Break Out Session #2: How Do We Measure Success? Key focus: Each breakout group will continue to delve into their group’s strategic area determining appropriate metrics for success and metric goals for monitoring progress
3:00-3:55	Individual Group Report Out of key findings
3:55-4:00	Final Thoughts/Closing Comments, Tom Parker, CEO

**V. PUBLIC COMMENTS**

**VI. FUTURE BUSINESS**

The next Regular meeting will take place on March 16, 2023 in Conference Rooms A&B at Mammoth Hospital and on Teams.

**ADJOURN**