



2019 Press Ganey Guardian of Excellence Award Winner

## COVID 19 GENERAL SAFETY INFORMATION

Dear Patient,

Your health and safety are of primary concern to the staff and providers at Mammoth Hospital.

As you know we are in the midst of the COVID (Corona) Virus pandemic, and we are taking every precaution to keep you and everyone you come in contact with at Mammoth Hospital as safe as possible.

This virus is contagious, primarily spread by coughing, sneezing or touching. For your upcoming clinic visit, we are instituting these safety precautions:

1. We are re-opening under a phased approach in adherence to federal, state and local public health guidelines.
2. We are pre-screening all patients the night before their appointment to make sure that they are not sick nor have had contacts with COVID (+) patients.
3. In order to avoid crowding in waiting room areas, your car will be used as a waiting room.
4. You will be greeted by a hospital employee prior to entering the hospital building to make sure that nothing has changed in your health in the last 24 hours since you took the questionnaire. Temperatures will be taken on all patients entering the hospital clinics or surgery areas.
5. All Staff and all patients will be required to wear a mask. If you do not have a mask, we will provide you with one. Please ask.
6. All staff will be screened daily.
7. Strict distancing measures have been put in place to ensure your safety.
8. Strict handwashing protocols have been instituted with multiple locations for hand washing/sanitizing within the facility.
9. We have instituted routine and highly frequent cleaning of all surfaces by our Environmental Services Team who has been specially trained in anti-COVID cleaning techniques.
10. Scheduling of patients has been modified to allow more time and more spacing between each patient.
11. The hospital has been divided into COVID (+) and COVID (-) zones. Staff either work in one zone or another.
12. After your clinic appointment, you will be instructed how to leave. You may exit a different way than you came in. Please continue to wear your mask and practice 'social distancing' while in public.

THANK YOU FOR TRUSTING YOUR HEALTH AND WELL BEING TO MAMMOTH HOSPITAL!

IF YOU HAVE QUESTIONS, PLEASE ASK!

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*Southern Mono Healthcare District*

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[www.mammothhospital.com](http://www.mammothhospital.com)

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## CARING FOR YOUR CLOTH MASK

- Cloth masks are reusable!
- Wear your mask anytime you are out in town running errands, are not feeling well at home in the presence of others, coming to the hospital for an appointment, or if a family member is ill.
- Wash your hands before and after contact with your mask.
- Resist the urge to touch your mask while it is on. If you do please immediately wash or sanitize your hands so that you do not contaminate objects you touch.
- Place your mask in a paper bag or another breathable bag in-between uses.
- Launder your mask daily after use, your droplets are on your mask so it is important to clean it frequently and not set it down on surfaces before laundering as it can contaminate the surface.
- Thank you for doing your part to keep our community healthy!

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